



**Ohio AIRS  
Board of Directors Meeting  
MINUTES  
June 1, 2023  
9:30 AM -2:00 PM**

**Present in Person:** Carrie Dotson, Vince Brancaccio, Alissa Holdson, Terry Carter, Beca Scheidler, Tanya Kahl, Kristin McCloud, Jeannette Curtis, Franco Formicelli, Emily Ruckel, Courtney Walker

**Members Absent:** Amy Story

**Members Via Zoom:** Matt Finley, Jennifer Bieger

**Guests:**

**Welcome and Introductions:** Vince Brancaccio, President

### **Minutes**

A motion was made by Kristin to approve the minutes of the March 2, 2023 meeting of the Board of Directors. Seconded by Beca. MOTION APPROVED.

### **Treasurer's Report**

Emily Ruckel delivered the finance report. Revisions to the budget included monies for the in-person meetings, annual conference monies and breakouts for the Unite US funding. A motion was made by Tanya that the finance report be approved as presented. Seconded by Franco. MOTION APPROVED.

### **New Business**

#### **Approval of Ohio 211 Logo**

Gayle Walters presented the Ohio 211 logo. A motion for approval was made by Alissa and seconded by Emily that the design of the Ohio 211 logo be accepted as presented. APPROVED

#### **CliniSync/Ohio Medicaid MCOs**

Tanya Kahl reviewed the MOU with CliniSync and the Ohio 211 role. CliniSync is seeking funds in a variety of ways. One of those is to ask the State of Ohio Medicaid to submit an administrative waiver to CMS that would allow the drawdown of Medicaid matching funds. Then they are building out a "state resource database inventory" that is what they would contract with us to provide. The State System Development Committee reviewed the MOU and established a floor of \$1.4 million for the agreement which would cover approximately 50% of Resource Database costs. It will require 100% participation by all 211 agencies and resources from all 88 counties. Maintaining the Resource Database is a critical requirement. Some funding may be withheld



pending documentation of satisfactory performance. We will need to build out remaining counties to meet “lite” requirements at a minimum, de-duplicate records, move toward daily refresh of the data and will need a state Resource Database Manager/Director.

A motion was made by Emily that the settlement range for the CliniSync contract be established at \$1.7 million to a low of \$1.4 million. Seconded by Franco. APPROVED

### **Aetna/Ohio Rise Proposal**

Tanya presented an opportunity with Aetna/Ohio Rise that would require the creation of a searchable website. Our response includes a price tag of \$100,000. It provides an opening for future discussions leading to a contract. This was already approved by the Executive Committee.

### **Statewide Searchable Database Proposal**

Tanya reviewed a proposal from Connect 211 to develop and maintain a searchable website for our Resource Database. The State System Development Committee recommends it. It was felt that moving forward should be contingent on funding to support the effort.

A motion was made by Terry that Ohio 211 move forward with the Connect 211 discussions with final approval contingent funding to support the cost. Seconded by Kristin. MOTION APPROVED.

### **Stark/Erie County**

Terry updated that Stark County wants payment for use of their database. There was a discussion regarding the cost of contracting with someone to recreate the Stark County resource database. Erie County is on hold.

### **988 Update:**

Vince reviewed the status of 988 vis the Resource Database. Apparently 988 is in communication with UWWW regarding Resource Database access. No further update at this time.

## **BOARD COMMITTEE REPORTS**

**AIRS Affiliate Report:** Alissa reported on activities at AIRS. They are re-branding under the Inform name (Inform USA). There was some discussion about adopting the Inform Ohio name. Alissa will continue to provide board members with new information as it comes from AIRS. Affiliates can add a DBA if they like and continue doing work as is. Florida (FLAIRS) is not changing their name. Not many attended the national meeting to discuss the change.

### **Membership Committee:**

Alissa reported that the scholarship award went to Samantha Dragon, Alissa’s manager. The National Conference is now sold out.



**Annual Meeting:** Alissa reported on current plans for the annual meeting. Day 1 will be an all-day event for everyone, and day 2 will be for the Board Meeting. National AIRS virtual conference is a conflict for November 2 and 3. The board decide to move our annual meeting to Thursday, October 26<sup>th</sup> and Friday 27<sup>th</sup>.

### **Nominating Committee:**

Kristin noted that all current officers have generously served multiple terms. Anyone interested in nominating someone for one of the officer positions or to join the Board is asked to submit their nomination to Kristin. Tanya has offered to join.

### **211 Coordinating Council**

#### **Advocacy Committee**

Tanya reviewed the advocacy committee activities. The Omnibus bill so far does not include funding for Ohio AIRS.

#### **Designation Committee**

Terry reported she has not heard anything formal from Stark County. Terry will reach out to see if there are questions. Hardin County is looking to apply for designation. They are talking to other 211s. Their United Way would be the designee.

#### **Phone Routing Committee**

ATT and Verizon are not yet complete. Other cell carries are complete. Testing will be starting soon.

#### **Resource Database Steering Committee**

Matt Finley reported on activities of the Resource Database Steering Committee and the Resource Database Curators. UniteUS did a new duplication report. They flagged approximately 100 records missing service notes, down from about 1,000. NDP did give access to a searchable website so curators could look at what has been updated. Matt is spot checking work done in the new buildouts. Regarding Refer and IContact, the curator group has shared a great deal of information on how to utilize those platforms. Infrastructure is in place to support one another.

### **Announcements**

Jeanette announced that the Frontline Supervisors group just met and will meet every other month. They came up with several talking points and will put together a separate teams group and list serve. It was felt this is a good staff retention initiative. Membership is open to all types of organizations with call center functionality.



**Adjournment:** A motion to adjourn was made by Terry and seconded by Tanya. The meeting was adjourned at 12:06 pm for lunch and to continue with a meeting with Josh D. Vittie, MPA, Program Administrator 3, Office of the Director, Ohio Department of Job & Family Services.

**Next Meeting Date: September 7, 2023 via Zoom**

Respectfully submitted,

Carrie Dotson  
Ohio AIRS Board Secretary



## Strategic Planning Discussion

Gayle and Tanya introduced the materials for strategic planning that were distributed in the board package. Vince stated that since strategic planning discussion started five years ago, we have taken on a wide responsibility with the board and need to implement steps for accountability. The need for an attorney was discussed but was noted that the D&O insurance doesn't cover each of the members – just the actions of Ohio AIRS.

Discussions focused on:

- Needing full-time staff and their ability to serve as independent contractors.
- Asking the Executive Committee to look at having Steve and Gayle do some research for the organization
- Jennifer inquired about a risk assessment.

## Guest Presentation

The group then did introductions to Josh Vittie and his presentation started. High points of his presentation and responsibilities included:

- The Keystone 6 (PA) will become the blueprint for a national exercise on disaster survival. Ohio will be setting up a multi-agency resource center – probably in Columbus.
- Josh handles the state volunteer management plan. Will bring in an Americorp project and then launch into 5 regions in Ohio.
- He is personally responsible for the handling of people to do the work in the donations program. They are shifting the plan to handle it organically or find someone in this space.
- He coordinates:
  - Four mass care activities (sheltering, feeding, emergency supply distribution and reunification)
  - Three emergency assistance activities (Disabilities, household pets and service animals, and evacuee support)

Ohio does not get a lot of public assistance emergency declarations. Sometimes there are emergency protective actions which are looking to give others funding FEMA is very particular about these. FEMA can only reimburse the legally responsible party to provide services. If our members don't have a contract in place with their counties that address the services FEMA will not sign off. He advised Ohio AIRS members all need to get contracts and show you can off-shore some of these responsibilities so that if funding comes through you can receive it. He discussed counties having long-term recovery committees with explicit roles and contacts being better off to receive funding.

He suggested that the board review the Miami Valley's long-term recovery committee plan.

FEMA instructors come into the state to do volunteer training. They use Adobe Connect. The trainings are free. He will send us a cheat sheet to use and look up the resources.



Regarding the eclipse, band width loads could be an issue, as well as cell phone towers. Cellular phones could be problematic, especially on the client side. Travel will be complicated.