



**Ohio 211**  
**Board of Trustees Meeting**  
November 8, 2024  
MINUTES

Present: Franco Formichelli, Terry Carter, Carrie Dotson, Emily Ruckel, Kristin McCloud, Jeannette Curtis, Amy Story, Courtney Walker, Vince Brancaccio, Tanya Kahl

Excused: Alissa Holdson, Beca Sheidler

Guests: Sue Hanson, Tiffany Rubin, Gavi Bergtrup

Staff: Gayle Walters, Steve Walters

**Call to Order:** The meeting was called to order by Franco at 9:05 a.m. at the offices of the United Way of Central Ohio.

**Approval of Minutes:** Amy moved that the minutes of the September 9 meeting of the Board of Trustees be approved as distributed, seconded by Kristin. Motion Approved with Carrie, Vince and Tanya abstaining due to their absence at the September meeting.

**Finance Report:** Emily reviewed the October statements. The second Unite US payment was received in October and should be distributed in November. The second payment will be recalculated based on updated record ingestion data. Terry moved that the finance report be accepted, seconded by Jeannette. Motion Approved.

**Board Development Committee:** No Report

**Membership Engagement Committee:** Gayle reported for Beca. A quick review of conference evaluation forms appears to show that the program content was excellent. However, seating in the auditorium was tight and the food could have been better along with scheduling of lunch and presentations. The venue otherwise was good and the UWCO staff very helpful. It was suggested that for next year a “call for presentations” might be a good idea. Gayle will do a thank you card to UWCO noting Mel, Carla and Sahid for their gracious help. A more detailed report will follow.

**Marketing Committee:** Carrie reported that website updates are all done. Vaughn will provide an updated email list for the newsletter for legislators. 988 providers and federal legislators and staff will be added to the list. An online United Way directory will be used to add individual UW plans. 211 day is coming up and will be a big push for outreach efforts. It was suggested that Alcohol, Drug and MH boards be added.

## **Business Development Committee:**

**Use of Ohio 211 API for data requests:** The Health Policy Institute of Ohio has requested call data and NDP access to identify areas of need. Carrie voiced a concern Gavi volunteered to pull data. Vince moved to approve the data request by HPIO, seconded by Emily, Motion approved.

**Use of joint API key for data requests and standardization:** After some discussion it was felt that future data requests should be approved by the Board. Terry moved and Kristin seconded a motion that Gavi and Tanya be authorized to pull data from the NDP/SWRDb for the HPIO data request. Motion approved.

**Legal Review of UWW agreement and sub-agreements between Ohio 211 and individual 211 agencies.** Tanya reported that UWW would like to move to having one data agreement for the NDP with Ohio 211 in place of 14 separate agreements with individual 211 agencies. This would require updates to the old Ohio AIRS data release agreement with individual 211 agencies. It was suggested that the attorney be engaged to review the UWW agreement and draft a data release agreement with 211 agencies. Tanya moved and Vince seconded that the funds be authorized for the attorney to be engaged to review the UWW NDP agreement with Ohio 211 and draft an updated Data release agreement between Ohio 211 and the individual 211 agencies. Motion Carried.

**Designation Committee:** Terry reported that a process to formalize changes in designation is needed. Terry will send out a new designation attestation form for review and comment. It was asked if designees are on The Take Away mailing list. Terry will get the list to Gayle.

**Statewide Resource Database and Technology Committee:** Tanya reviewed discussion on criteria of assigning “unassigned” counties to 211 agencies. There are 17 counties that are able to be assigned based on the committee’s recommendation. There are 12 counties that are in question. Clear policies/procedures are needed to make the assignment decisions on uncovered counties. Personal relationships with key individuals and a map that makes sense for political purposes should also be considered. Franco suggested we need to have coverage decisions made before any potential funding is received so that we are ready to deliver when called upon. Carrie moved, seconded by Terry, that assignment of the “top of the list” be approved with the exception of Mercer County as well as the criteria for assignment. Motion Approved.

**Update: Curators Workgroup:** Tanya reported that the Curators Committee had agreed on a process for reviewing and developing taxonomy changes where a Taxonomy Subcommittee reports to the Curator’s Work Group, which reports to the Statewide Resource Database Steering Committee. It was not clear to the SWRDb Steering Committee where authority for approving changes should lie. There were no objections voiced to the process as described. The “service” field list becomes more complicated. Additional funding will be needed to tackle service field names.

**Advocacy Committee:** No Report

**Ohio 211 General Updates:**

**988:** Kristin reported that state funding has not been approved yet but there are 2 more years of federal funding. Call volume continues to go up. Post-election calls were up significantly. There was a brief discussion of warm transfers to the crisis line.

**State Leadership Summit:** Several members attended. Participation has increased from 2 years ago. The NDP was discussed. Hoped for “big deals” have not materialized.

**The Council of States:** Inform USA is apparently changing its business model and appears to want to change the nature of its affiliation with states. There was discussion about the requirements for continuing an affiliation with Inform USA. Disaffiliating Inform Ohio would not affect the relationship between individual 211 agencies and Inform USA. A review of our new by-laws should be done to see if any changes are needed should we disaffiliate. **Kristin moved and Vince seconded a motion to disaffiliate with Inform USA. Motion carried.**

A representative to the Inform USA State Advisory Council will be needed as well as representatives for other agencies (AAA and 988). A letter will go out from Terry to Ohio 211 members regarding the change in affiliation status.

**The Council of States:** Has not met. Should be removed from future board agendas.

**Front Line Supervisors Group:** The group will change to include broader participation of front line workers.

**Curator’s workgroup:** No Report

**Adjournment:** At 11:40 a.m. Vince moved and Tanya seconded that the meeting be adjourned. Motion approved.

The meeting was adjourned to the planning session of the board. Tanya’s notes are attached with the discussion points.