# 2026 Conference Agenda

Thursday, November 5, 2026 • Quest Conference Center

**Quest Conference Center**
9200 Worthington Rd Ste 400, Westerville, OH 43082

| TIME | PROGRAM |
|---|---|
| 8:30–9:30 AM | **Registration & Networking** |
| 9:30 AM | **Welcome**<br>Terry Carter, President of Ohio 211 |
| 9:45 AM | **Keynote Speaker**<br>Kara B. Wente, Director of the Ohio Department of Children and Youth (DCY) |
| 10:15 AM | **Celebrating Progress, Expanding Help**<br>Tanya Kahl, Director, Ohio 211<br>Gavi Begtrup, Ph.D., Ohio 211 Resource Database Consultant |
| 10:45 AM | **Partner Remarks & Awards Presentation**<br>**Presenting Partner:** LinkLive — David Siegel and Grace Maddox<br>**Navigator of the Year and Curator of the Year Awards**<br>**Awards Sponsor:** CareSuite — Erik Moldovan |
| 11:05 AM | **Break** |
| 11:15 AM–12:00 PM | **Breakout Sessions 1** |
| 12:00 PM | **Lunch** |
| 12:45–1:30 PM | **Breakout Sessions 2** |
| 1:45–2:30 PM | **Breakout Sessions 3** |
| 2:45–3:30 PM | **Panel — Building Strong Community Partnerships** **ROOM: Armstrong 2**<br>How to engage health systems, nonprofits, and local leaders to strengthen the 211 ecosystem.<br>**Moderator:** Terry Carter, President of Ohio 211<br>**Panelists:** Latisha Chastang, Ohio Department of Job and Family Services (ODJFS)<br>Beth Kowalczyk, J.D., CEO, Ohio Association of Area Agencies on Aging (O4A)<br>Amy Riegel, Executive Director, Coalition on Homelessness and Housing in Ohio (COHHIO) |
| 3:45–4:00 PM | **Closing** |
| 5:30 PM | **Optional Dinner & Get-Together**<br>**Carfagna's Ristorante**, Gemini Place Town Center, 1444 Gemini Pl, Columbus, OH<br>Attendees are welcome to continue the day with an informal dinner. Attendees are responsible for their own dinner expenses. |