



2026 Conference Agenda

Thursday, November 5, 2026 • Quest Conference Center

LOCATION		REGISTRATION	CANCELLATIONS
Quest Conference Center 9200 Worthington Rd Ste 400 Westerville, OH 43082		Early Bird: \$75 through Oct. 16 General: \$100 through Oct. 29	Full refunds available through October 29
TIME	PROGRAM		
8:30–9:30 AM	Registration & Networking		
9:30 AM	Welcome Terry Carter, President of Ohio 211		
9:45 AM	Keynote Speaker Kara B. Wentz, Director of the Ohio Department of Children and Youth (DCY)		
10:15 AM	211 Technology Tanya Kahl, Director, Ohio 211 Gavi Begtrup, Ph.D., Ohio 211 Resource Database Consultant		
10:45 AM	Partner Remarks & Awards Presentation Presenting Partner: LinkLive — Megan Black/Joe Lenzi Navigator of the Year and Curator of the Year Awards		
11:05 AM	Break		
11:15 AM–12:00 PM	Breakout Sessions 1		
12:00 PM	Lunch		
12:45–1:30 PM	Breakout Sessions 2		
1:45–2:30 PM	Breakout Sessions 3		
2:45–3:30 PM	Panel — Building Strong Community Partnerships How to engage health systems, nonprofits, and local leaders to strengthen the 211 ecosystem. Moderator: Terry Carter, President of Ohio 211 Panelists: Latisha Chastang, Ohio Department of Job and Family Services (ODJFS) Beth Kowalczyk, J.D., CEO, Ohio Association of Area Agencies on Aging (O4A) Amy Riegel, Executive Director, Coalition on Homelessness and Housing in Ohio (COHHIO)		
3:45–4:00 PM	Closing		
5:30 PM	Optional Dinner & Get-Together Carfagna's Ristorante , Gemini Place Town Center, 1444 Gemini Pl, Columbus, OH Attendees are welcome to continue the day with an informal dinner. Attendees are responsible for their own dinner expenses.		